



Community Transportation Association of Virginia

Second QUARTER NEWSLETTER-2010

PURPOSE and MISSION STATEMENT

Purpose: Transportation solutions for everyone;

Mission: To serve as an advocate for consumers and providers of community-based transportation.

FROM THE CTAV PRESIDENT

I hope you will all join us at the CTAV EXPO August 17-19 in Fredericksburg. We have an incredible lineup of speakers and activities; I guarantee you will come away with important new information and will have enjoyed yourself at our Big Night Out at Splitsville (and/or at the Golf Tournament).

We are privileged to have the new Director of DRPT as our Keynote Speaker; Ms. Drake is a great speaker who hit the ground running and has not slowed down since. This is a great opportunity to hear about all the changes at the state level, as well as to give her a chance to see what we do.

We are doing more training than ever on critical issues such as accident investigation, presentation skills, management, the new health insurance program, customer service and legal challenges. The hard part will be deciding which of the concurrent sessions to attend; I know I will be wishing I could divide myself into three so I do not miss anything.

At the EXPO itself, expect to see some new vehicles that are just coming out, as well as lots of new equipment and services that can help your systems shine in these difficult budget times. We are so lucky to have vendors who continue to support our efforts. We would be lost without them.

We would also welcome you to join us at our July CTAV Board meeting on July 22nd in Mt. Rogers. Holding these meetings across the state is part of our outreach effort; please come join us to help guide CTAV's progress. Details are available at www.ctav.org.

See you soon, I hope!

Donna

Special points of interest:

- Letter From the President
- *What's Happening* at various transit agencies
- *Con't What's Happening & Upcoming Events*
- Upcoming Event
- CTAV Calendar
- Nomination Form
- Miscellaneous
 - > Upcoming Golf Tournament
 - > Nomination New CTB Members
 - > Change in State Traffic Laws
 - > Want to Host the next CTAV Roadeo?
- Advertisements

CTAV EXPO, August 17-19th Fredericksburg, Virginia

If you did not receive a brochure, please visit the CTAV website at www.ctav.org. The brochure is printer friendly.

Any questions concerning the EXPO please contact Peggy Oates at 540-409-1360 or email ppgoates15@gmail.com.

Correction: to fax your registration, the number is - 276-322-4335.



NEWS FROM TRANSIT SYSTEMS & VENDORS

CHESTERFIELD COUNTY MHSS

ONE OF OUR OWN

Chesterfield Employment Service is saying “goodbye”, “good luck”, and “come back soon” to one of our drivers. Ian Steele has been a Van Driver at CES since March 15, 2008. As one of the youngest drivers ever hired (he just turned 21 on July 11), Ian was a little iffy at first. He had multiple manifest errors, dropped a passenger at the wrong address and reported to work late. But Ian wanted to better himself, open more doors, and increase his opportunity for growth so he enlisted in the Army Reserves. In July 2008, Ian left us briefly to report of Initial Training (Active Duty) until September. Upon his return, we immediately saw improvements. His manifest errors dropped to less than 1%, and he reported to work on time. In May, he trained with our Maintenance Driver, learning what needs to be done to keep our fleet up and running, so that he could cover for him during an extended leave. Now Ian is leaving us. Sometime in the next month, Ian will be deployed to Afghanistan where he will serve Active Duty for the next 12+ months. Ian is hoping to use this experience to help him gain knowledge and skill to lead him into a career in Law En-

Please join us in wishing Ian the best and thanking him for his service to both our passengers and our Country.

GREENE COUNTY TRANSIT

DISASTER PLANNING

Greene County Transit (GCT) has created a Mobile Command Vehicle that can provide an emergency operations base in case of a disaster that wipes out a transit system’s home base. With funding from DRPT, they furnished an old vehicle with six workstations, telephone lines, satellite TV that is programmable to the location, and a generator. As part of the requirements for this great effort, DRPT asked them to make it available to any transit system in the state during a crisis. Come see this wonderful, practical idea on display at the EXPO.

Thanks, GCT, for creating this useful piece of equipment and for sharing it with all of us. We hope we never have to use it, but it is so good to know it is there.

PART (Piedmont Area Regional Transit)

PART bus system hits new high for ridership

The month of May was the best ever for the PART bus system.

According to figures provided by RADAR of Roanoke, which manages the local system, ridership reached 1,084 passengers for the 30-day period ending May 25. That topped the previous record of 1,020 riders on the March 2010 report.

The May ridership total included 671 riders in the City of Martinsville and 413 riders in Henry County. The most popular pickup spot in the system was at Lowe’s with 129 riders; the next best location was Liberty Fair Mall with 104 riders.

PART is a fixed-route system that runs 7:30 am to 5:30 pm Monday through Friday. The system began operations in January 2009. It is managed by RADAR of Roanoke, a non-profit organization that has organized and maintained both public and private human service transportation for more than 30 years.

The current route schedule is posted on Henry County’s website-www.henrycountyva.gov - and the City of Martinsville’s website-www.martinsville-va.gov and is available at the County Administration

JAUNT, INC.

RADIO ALERT

The rules for radios are changing in six months and we all need to be ready. If YES, great! If NOT, talk to your local two-way radio specialist and find out about the changes happening January 1, 2011 and 2013. If you have been using 150 - 174 MHz or 421 - 512 MHz frequencies YOU WILL be affected. We all have used wide band frequencies (25KHz) and now we all have to use 12.5 or 6.25 KHz. Some equipment will transition with only “minor” upgrades, others will not work at all. If you will be replacing radios you should have a plan for transitioning slowly or changing everything at some point; make sure you know what systems around you are doing if you want to ever coordinate communication.

TO DO: 1. FCC Licenses need to be updated
2. Assess current equipment
3. Start planning NOW

More info: <http://www.ncjrs.gov/pdffiles1/nij/217865.pdf>

NEWS FROM TRANSIT SYSTEMS & VENDORS

UPCOMING EVENT :

Con't PART

Building and the City Municipal Building. It is also available on RADAR's website - www.radartransit.org.

For more information, please contact Leon Towarnicki, the City of Martinsville's Director of Public Works at (276) 403-5154; Lee Clark, Henry County's Director of Planning, Zoning & Inspection at (276) 634-4620; or Leon Robertson, RADAR at (800) 964-5707, ext. 105.

NEWS RELEASE

Community Transportation Association of Virginia (CTAV) Awards 2010 Scholarship

CTAV is pleased to announce Kasey Blevins, a graduating senior from Marion Senior High School in Smyth County, has been named the organization's 2010 scholarship award recipient.

CTAV is a statewide organization of small urban and rural transit providers - including many human service agencies. The \$1,000 scholarship is awarded annually to a student graduating from a Virginia public high school who has a parent or grandparent employed by a CTAV member organization. Kasey's grandfather, Roy Shinault, is employed by District Three Governmental Cooperative as a bus driver for Smyth County & Marion Transit. District Three serves six counties and two cities in Southwest Virginia.

Kasey was salutatorian of her high school class and also attended the Southwest Virginia Governor's School. In addition to her many outstanding academic achievements, Kasey is an accomplished musician and also found time to serve her community by volunteering more than 300 hours in Smyth County's Summer Enrichment Program for the Association of Retarded Citizens. Kasey will enroll at the University of Virginia this fall where she plans to pursue a degree in Communications Disorders.

CTAV 2010 EXPO

August 17 - 19

HOST HOTEL: Fredericksburg Hospitality House
& Conference Center
2801 Plank Road
Fredericksburg, VA 22401
540-786-8321 CTAV Block
Rate: \$75.00 plus taxes

*Coming in on Monday, August 17th - Hospitality Suite (3rd Floor, Room #365) will be open from **6:30 pm - 10:00 pm** for light refreshments and early EXPO Registration!*

EXPO LOCATION: Fredericksburg EXPO
& Conference Center
2371 Carl D Silver Parkway
Fredericksburg, VA 22401

Tuesday, August 17th

Concurrent Training Sessions:

Accident Investigation
Project, Time, Deadlines, Home & Work Management
Presentation Skills

Wednesday, August 18th

Morning Sessions:

Health Insurance Issues; New Regulations
Government Issues for Not-for-Profits;
New Federal Tax Form 990
Great Customer Service Comes From the Heart

AFTERNOON: EXPO OPENS

EVENING: BIG NIGHT OUT

Thursday, August 19th

Golf: Lee's Hill Golf Club
10200 Old Dominion Parkway
Fredericksburg, VA 22408

EXPO MEALS THAT ARE PROVIDED BY CTAV

CTAV EXPO

Tuesday, August 17th

8:30 am - 9:30 am - Breakfast
11:55 am - 1:30 pm - Lunch

CTAV EXPO

Wednesday, August 18th

**8:00 am - 9:00 am- Annual Mtg/
Breakfast**
11:55 am - 1:30 pm - Lunch
6:30 pm - 10:00 pm - Dinner

CTAV EXPO

Thursday, August 19th
Farewell Breakfast

8:30 am - 10:00 am

CTAV CALENDAR OF MEETINGS, LOCATIONS AND EVENTS 2009—2010

<p>OCTOBER 22nd 10:00a.m.—1:00 p.m. CTAV Board Meeting Rockbridge Area Transportation System Lexington</p>	<p>NOVEMBER 19th 10:00 a.m.—1:00 p.m. CTAV Board Meeting VA Regional Transit Culpeper</p>	<p>DECEMBER HAPPY HOLIDAYS No Meeting</p>	<p>JANUARY 7th 10:00a.m.-1:00 p.m. CTAV Board Meeting City of Harrisonburg Public Transit Harrisonburg</p>
---	--	---	---

<p>FEBRUARY 1st 5:00p.m.—7:00 p.m. VTA/Sponsors Legislative Recpt. <u>25th</u> 10:00am-1:00pm CTAV Board Meeting Michie Tavern Charlottesville</p>	<p>MARCH 25th 10:00a.m.—1:00 p.m. CTAV Board Meeting Graham Transit Bluefield</p>	<p>APRIL 9th 6:00p.m.—8:30p.m. CTAV Board Meeting Courtyard Marriott Chester <u>10th</u> CTAV Roadeo Chesterfield</p>	<p>MAY NO MEETING</p>
--	--	---	---

<p>JUNE 24th 10:00a.m.—1:00p.m. CTAV Board Meeting Lake Country AAA South Hill</p>	<p>JULY 22nd 10:00 am —1:00pm CTAV Board Meeting Mt. Rogers IDC Atkins</p>	<p>AUGUST <u>17th, 18th & 19th</u> CTAV EXPO Fredericksburg</p>	<p>SEPTEMBER 23 & 24th CTAV RETREAT Smith Mountain Lake</p>
---	---	--	--

NOMINATION FORM

Nominations are currently being taken for the CTAV Board of Directors. All nominations must be returned by July 31, 2010. Nominations may also be made from the floor at the annual meeting during the EXPO in Fredericksburg. Nominations are being accepted for the following positions, all for two year terms.

PRESIDENT

Name: _____ Phone #: _____

TREASURER

Name: _____ Phone #: _____

BOARD OF DIRECTORS (7)

The membership of the Board includes a total of four officers, five human service transportation providers, five public transportation providers, five at-large members and one vendor representative. We are accepting nominations for the seven Board slots as noted below:

Human Service Provider Representatives (3)

Name: _____ Phone #: _____

Name: _____ Phone #: _____

Name: _____ Phone #: _____

Public Transit Provider Representatives (1)

Name: _____ Phone #: _____

At-Large Representatives (3)

Name: _____ Phone #: _____

Name: _____ Phone #: _____

Name: _____ Phone #: _____

If you are nominating someone other than yourself, be sure to check with that person first. The Nominating Committee will contact all nominees.

Person Nominating: _____

Name of Your Agency: _____ Your Telephone Number: _____

Please return your nomination form by July 31, 2010 :

Michael Wampler
Mountain Empire Older Citizens
P.O. Box 888
Big Stone Gap, VA 24219
Fax (273) 523-0426
mwampler@meoc.org



MISCELLANEOUS

RADAR's Annual Golf Tournament

September 16, 2010
 Ashley Plantation Country Club
 Daleville, VA

Shotgun start at 1:30 pm

Lunch provided starting at Noon - under the picnic shelter.

RADAR is a non-profit corporation established to expand and enhance community transportation through representation, education and effective use of resources. At present RADAR provide these services to the Roanoke Valley, Alleghany Highlands and Martinsville and Henry County areas.

Individual registration is \$75.00 (\$275.00 for a team of four) will get you 18 holes of golf, plenty to eat and drink, plus chances at some great door prizes and you will also be helping to provide those who need specialized transportation.

Along with your chance to golf we are offering a limited number of holes and contest sponsorships with a cost as low as \$200.00. Even if you do not play golf, do not volunteer or you are already busy on the 16th of September, you can still help out by donating a door prize or a tax deductible contribution.

For more information contact either Curtis Andrews at (540) 343-1721 ext. 102 or by email at curtis@radartransit.org or Leon Roberts at ext. 105 or by email at leon@radartransit.org.

NOMINATING NEW CTB MEMBERS

Five members of the Commonwealth Transportation Board are scheduled to have their terms expire on June 30th:

Peter Schwartz (At-large Rural)
 Cord Sterling (At-large Urban)
 Butch Davies (Culpeper District)
 Dana Dickens (At-large Urban)
 Mary Lee Carter (Fredericksburg District)

All five of these members have been supporters of DRPT and the transit properties/rail projects in their District. If the Administration chooses not to reappoint these members, we need to do whatever we can to encourage the Administration to select appointees that are transit and rail friendly/knowledgeable.

CHANGE IN STATE TRAFFIC LAWS

Starting July 1st, there are new laws that may affect community transit drivers:

- > Drivers approaching a tow truck or highway maintenance vehicle displaying flashing amber lights must change lanes (previously, the law only applied to emergency vehicles showing red or blue flashing lights).
- > Sixteen and 17 year-olds riding in the back seat must buckle up and can be ticketed if a law-enforcement officer sees they are not wearing seat belts (previously only youths under 15 fell under this requirement).
- > Front-seat passengers ages 16 to 17 can be ticketed if seen not wearing seatbelts (previously they could only get ticketed if an officer has pulled the vehicle over for a different infraction).

WANT TO HOST THE NEXT CTAV ROADEO?

We are looking for a transit provider to help us create this annual event in April 2011.

If you would like to be the next host, please contact Peggy Oates at 540-409-1360 or pgoates15@gmail.com.

HELP WANTED

Employment opportunities can be placed in the CTAV Newsletter if you are seeking a way to get the word out to all members.

E-mail pgoates15@gmail.com before the middle of September. Please include with your Help Wanted Position, location, job description and contact information.

THERE'S A NEW DAY DAWNING!



New Ride Along! **CTAV Workers Compensation Insurance Program**

Our Workers Compensation Insurance Program can now ride along with your existing CTAV Insurance package. If you presently have your commercial package, auto and umbrella coverage through the CTAV Insurance Program, the new Workers Compensation program is available to you. If you currently participate in the Virginia Workers Compensation Assigned Risk program you can move your workers compensation coverage over to the CTAV Program at any time without penalty. We believe most members will see substantial cost savings with this new program. Don't have your insurance through CTAV? Give us a call today, to get a quote.

For a free, no obligation CTAV insurance
analysis and proposal contact:
Don Thornhill, AFIS, CIC, LUTCF
Bankers Insurance: 800-541-1419

BANKERS | **INSURANCE**_{LLC}
| insuring today to insure tomorrow

315 Old Ivy Way, P.O. Box 7606, Charlottesville, VA 22906
Tel: 800-541-1419 or 434-977-5313 • Fax: 434-977-3954 • email: dthornhill@bankersinsurance.net
Formerly Cabell-Bankers Insurance

Coverages offered through the CTAV program include, (but are not limited to):

• **Commercial Property:**

- Business income—actual sustained loss
- Systems breakdown coverage
- \$50,000 computers and media
- \$25,000 employee dishonesty
- \$25,000 food spoilage
- \$10,000 money and securities and many other coverages automatically included

• **General Liability**

- Volunteer and temp workers included
- \$15,000 medical payments

• **Professional Liability**

- Occurrence form
- \$1,000,000 – \$3,000,000 limits
- Employees, volunteers and students in training included in coverage

• **Automobile**

- Liability symbol 1 – any automobile
- Lease gap coverage
- \$35,000 Hired car physical damage
- \$500 Physical damage for employees' or volunteers' vehicles

• **Crime**

- **Workers' Compensation**
- **Fiduciary Liability**
- **Other Optional Coverage:**

- Sexual misconduct coverage
- Key employee replacement
- Directors and officers liability
- Umbrella catastrophe liability coverage up to \$15,000,000 limit
- Fidelity bonds



CTAV Delivers Superior Insurance Coverage to You!

As a member of the Community Transportation Association of Virginia, you're eligible to participate in the CTAV Property and Casualty Insurance Program.

This comprehensive insurance program offers superior coverages tailored specifically to organizations such as yours. Many of these coverages are not found in traditional insurance policies. Additionally, your organization can benefit from the premium savings offered through the "group rate".

The program is underwritten by **Selective Insurance**—a stable company with A+ (superior) rating from both A.M. Best and Standard and Poor's.

In addition to superior coverage, the program includes:

- Loss control/risk management/safety training
- 24-hour claims service
- "Safety First" Program and *National Safety News* Newsletter
- Customer Care Website

For a free, no obligation CTAV insurance analysis and proposal contact:
Don Thornhill, AFIS, CIC, LUTCF
of Bankers Insurance: 800-541-1419

BANKERS | INSURANCE^{U.C.}
Insuring today to ensure tomorrow.

Formerly Cabell-Bankers Insurance
315 Old Ivy Way, P.O. Box 7606, Charlottesville, VA 22906
Tel: 800-541-1419 or 434-977-5313
Fax: 434-977-3954
email: dthornhill@bankersinsurance.net